



RETURNS & EXCHANGE FORM

CUSTOMER NAME:	
CONTACT NUMBER:	
CONTACT EMAIL:	
ORDER#	RA#

Please take the following steps for quick return.

Contact JETS Customer Service Team on +61 2 9081 0700 or email customerservice@jets.com.au for an RA Number.

If you change your mind, or make a wrong decision, JETS will happily assist you with an exchange or refund provided the products:

- are in saleable condition
- are in their original packaging with all tags, labels and hygienic protector still intact
- have not been worn, damaged or washed
- are accompanied by a valid proof of purchase including original invoice and are returned up until 30 days from the date of purchase
- return shipping to JETS must be via a prepaid and traceable method to ensure safe and documented delivery

STYLE NUMBER	DESCRIPTION	SIZE	QTY	REFUND (Please tick)	EXCHANGE (Specify details)	REASON CODE

REFUND/EXCHANGE REASON CODES

- A Item doesn't fit
- B Item faulty
- C Item not as expected
- D Wrong item received

PLEASE RETURN TO:

JETS Australia Ecommerce Returns Department
C/O Global Fashion Services
Window 3, 309 Fitzgerald Road
Derrimut VIC 3026, Australia

NEED HELP?

For more information refer to the returns section on www.jets.com.au or contact the JETS Customer Service Team on **+61 2 9081 0700**.