



RETURNS & EXCHANGE FORM

CUSTOMER NAME:	
CONTACT NUMBER:	
CONTACT EMAIL:	
ORDER#	RA#

Please take the following steps for quick return.

Contact JETS Customer Service Team on +61 2 9081 0700 | UK +44 2 081 44 9698 or email customerservice@jets.com.au for an RA Number.

If you change your mind, or make a wrong decision, JETS will happily assist you with an exchange or refund provided the products:

- are in saleable condition
- are in their original packaging with all tags, labels and hygienic protector still intact
- have not been worn, damaged or washed
- are accompanied by a valid proof of purchase including original invoice and are returned up until 30 days from the date of purchase
- return shipping to JETS must be via a prepaid and traceable method to ensure safe and documented delivery

STYLE NUMBER	DESCRIPTION	SIZE	QTY	REFUND (Please tick)	EXCHANGE (Specify details)	REASON CODE

REFUND/EXCHANGE REASON CODES

- A Item doesn't fit
- B Item faulty
- C Item not as expected
- D Wrong item received

PLEASE RETURN TO:

JETS Australia Ecommerce Returns Department
C/O Fastline
Window 3, 309 Fitzgerald Road
Derrimut VIC 3030, Australia

NEED HELP?

For more information refer to the returns section on www.jets.com.au or contact the JETS Customer Service Team on +61 2 9081 0700.