



THANK YOU FOR YOUR JETS ORDER!
WE WANT YOU TO LOVE YOUR JETS PIECES AS MUCH AS WE DO,
SO WE HAPPILY ACCEPT CHANGE OF MIND RETURNS AND SIZE EXCHANGES.

PLEASE TICK: RETURN EXCHANGE

HOW TO RETURN

Returning product/s to our online store couldn't be easier!

1. Print and complete this Returns Form

This goes inside the parcel with your items.

2. Print an Australia Post FREE Returns Label

From here: <https://www.jets.com.au/returns-form.html>. This goes on the outside of your parcel.

3. Pack and post your return

Ensuring you keep note of the tracking number.

If you wish to exchange the items for an alternate size, please complete the Exchange table and we will dispatch the alternate size as soon as your return is received at our warehouse.

ORDER NUMBER		NAME	
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RETURNING

STYLE CODE	STYLE NAME	SIZE	COLOUR

RETURN REASON *Please circle one*

- 1A.** Too Big **1B.** Too Small **2.** Style Doesn't Suit **3.** Looks Different to Online
4. Purchased Multiple Sizes **5.** Arrived Late **6.** Faulty (please describe below)

IF FAULTY: _____

EXCHANGE FOR *Please note we only offer exchanges for an alternate size of the same style*

STYLE CODE	STYLE NAME	SIZE	COLOUR

All refunds and exchanges can take up to five business days to be processed once the items are received back into our warehouse. During busy periods it can take longer for returns to be processed. If you require further information please contact our Customer Care team at customerservice@jets.com.au or call us at **1300 575 620** between 8.30am – 5pm AEST / AEDT.